SimpleSwap Policy Overview

Privacy Policy

SimpleSwap collects minimal data necessary to facilitate cryptocurrency exchanges and improve user experience. We implement robust security measures to protect your information and never sell your data to third parties.

Key Points: Data encryption, limited data collection, no third-party sharing, GDPR compliance for EU users.

AML/KYC Policy

SimpleSwap employs Anti-Money Laundering (AML) procedures and Know Your Customer (KYC) verification where required. Most swaps don't require identification, but certain transactions or amounts may trigger verification requirements.

Key Points: Risk-based verification, transaction monitoring, compliance with international regulations, sanctions screening.

Security Policy

As a non-custodial exchange, SimpleSwap never holds user funds beyond the exchange period. We utilize SSL encryption, secure APIs, and regular security audits to protect the platform and user transactions.

Key Points: Non-custodial model, SSL encryption, regular security audits, DDoS protection.

Terms of Use

Users must be 18+ and comply with applicable laws. SimpleSwap prohibits illegal activities, fraud, and market manipulation. The platform reserves the right to refuse service to violators.

Key Points: Age requirement, lawful use only, platform rights, user responsibilities.

Cookie Policy

SimpleSwap uses essential cookies for platform functionality and optional cookies for analytics and user preferences. Users can manage cookie settings through their browser controls.

Key Points: Essential operational cookies, optional analytics cookies, user control options.

Risk Disclosure

Cryptocurrency trading involves significant risk including volatility, technical issues, and regulatory changes. Users should only trade funds they can afford to lose and understand the inherent risks.

Key Points: Market volatility, technical risks, regulatory uncertainty, personal responsibility.

Refund Policy

Due to blockchain irreversibility, SimpleSwap typically cannot refund completed transactions. Refunds may be possible for failed exchanges or technical errors, minus applicable network fees.

Key Points: Limited refund availability, case-by-case assessment, network fee deductions.

Policy Updates

SimpleSwap may update policies to reflect regulatory changes or platform improvements. Continued use after updates constitutes acceptance of modified terms.

Key Points: Notification of changes, user responsibility to review updates, acceptance through continued use.